OPERATIONAL CENTERS

February 18, 2005

Background

Senior Leadership Team (SLT) Direction to IPT…

Evaluate the "Operational Performance Centers of Excellence" concept---defined as consolidated DCMA entities responsible for well-defined support or transaction-based activities.

This team will exclusively evaluate Centers responsib… for <u>operational</u> activities

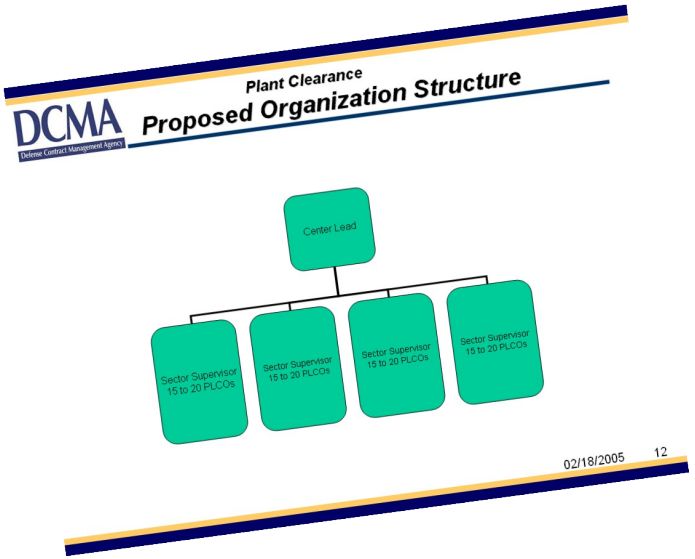
Opportunities to consolidate unique or scarce resources for …ynergy and leveragi…

Focus on becoming more effective, i.e., optimizing our impact on customer outcomes. Quality attributes, measures of effectiveness, will vary by each customers' outcomes but might include accuracy, predictiveness, responsiveness, consistency, etc.

Operational Centers

IPT recommended and SLT concurred with aligning the following functions in Operational Centers…

- Transportation
- CPSR
- Terminations
- Small Business
- Financial Analysis
- NSEP
- Plant Clearance
- Contract Safety



View IPT Recommended Organizational Structures

Note: Transition Planning Teams are reviewing these and changes are possible.

Impact on Customer Outcomes

IPT found that Centers could generally increase our Effectiveness in impacting Customer Outcomes through…

- Increased Skills
- Surge Capability
- Technical Supervision
- Single Focus
- Responsiveness
- One Face to Customer
- Consistency
- Efficiency

Varies to some degree by individual Center

e.g., "Skills" benefit may be most evident in Financial Analysis Center

Other IPT Findings/Comments

- Centers are virtual---Few (if any) employees will relocate
- Most work (except NSEP) need not be performed at specific locations so Center employees and future hires should benefit from duty station flexibility.
  - Benefits Agency also by expanding pool of candidates for future recruitment
- Staff/Policy responsibilities will not be included in an Operational Center
- Center Director/Management positions will be competitive to maximum extent practical.
- Operational Centers provide a career path for employees that want to remain in a specific functional

IPT Rec'd Implementation Dates

Transportation	Apr 05
CPSR	Apr 05
Terminations	Apr 05
Small Business	Jun 05
Financial Analysis	Jun 05
NSEP	Oct 05
Plant Clearance	Oct 05
Contract Safety	Oct 05

Note: Dates shown are as briefed to Senior Leaders in November 2004. Expect some dates to slip. Transition Planning Teams are working on detailed milestone schedules.

Center Alignment

Transportation	DCMAE	
CPSR	DCMAE	
Terminations	DCMAE	
Small Business	DCMA-OCA	
Financial Analysis	DCMA-OCT	*as part of the Industrial Analysis Center*
Plant Clearance	DCMAW	
Contract Safety	DCMAW	
NSEP	TBD	*NSEP may become a CMO vice a Center.*

DCMA
Defense Contract Management Agency

Implementation Status

- Transition Planning Teams (comprised of HQ/District/CMO reps) formed for each of the Eight Operational Centers
- Teams currently developing milestones for:
  - finalizing the Centers' Org structures,
  - reviewing required Policy/Process Changes,
  - preparing a Functional Automated Systems inventory,
  - identifying Center Personnel,
  - Developing Funding Requirements, and
  - Drafting Position Descriptions
- Next Update to SLT is March 24th.

Communication

We have developed a CoP in order to provide a forum for ideas, questions, and concerns.

It's open to all---simply self-enroll.

Course Title: Operational Centers
Course ID: AA1-OCB-5

Information has also been posted in some established CoPs, e.g., the Small Business CoP.

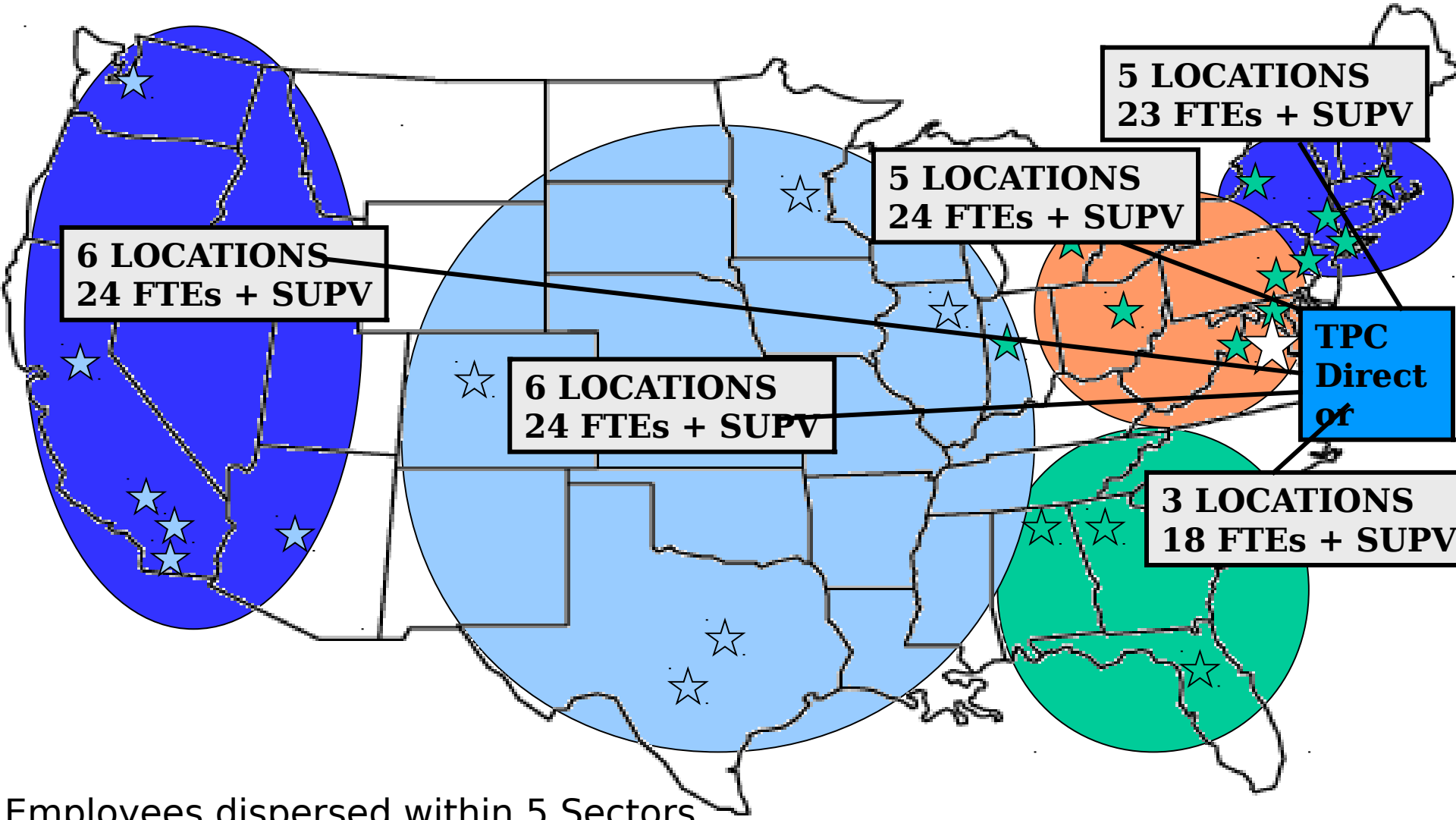
DCMA
Defense Contract Management Agency

IPT Recommended Organizational Charts

DCMA
Defense Contract Management Agency

Transportation
"Virtual" Structure

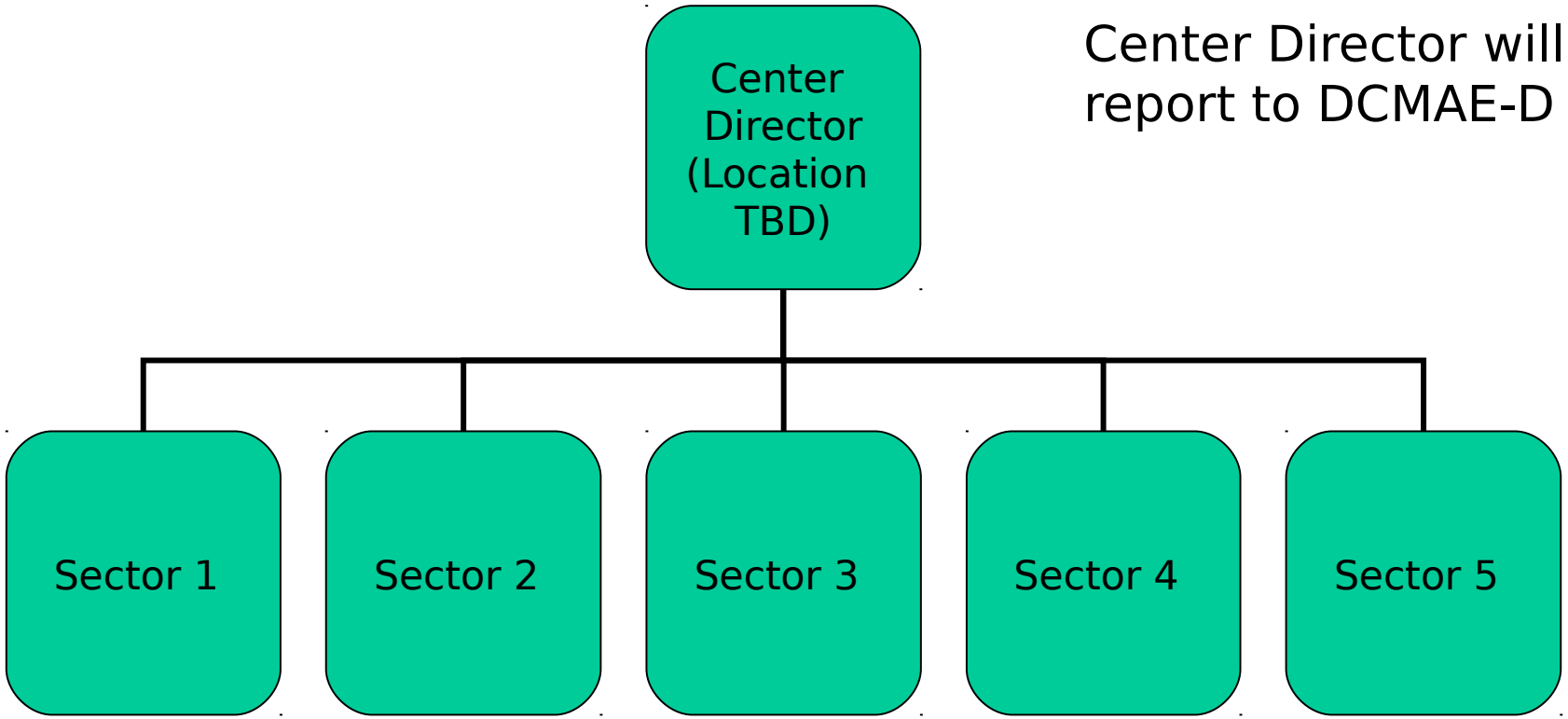
10 Org Charts– Continue viewing or click green button to return to presenta



Employees dispersed within 5 Sectors

DCMA
Defense Contract Management Agency

Transportation Proposed Organizational Structure



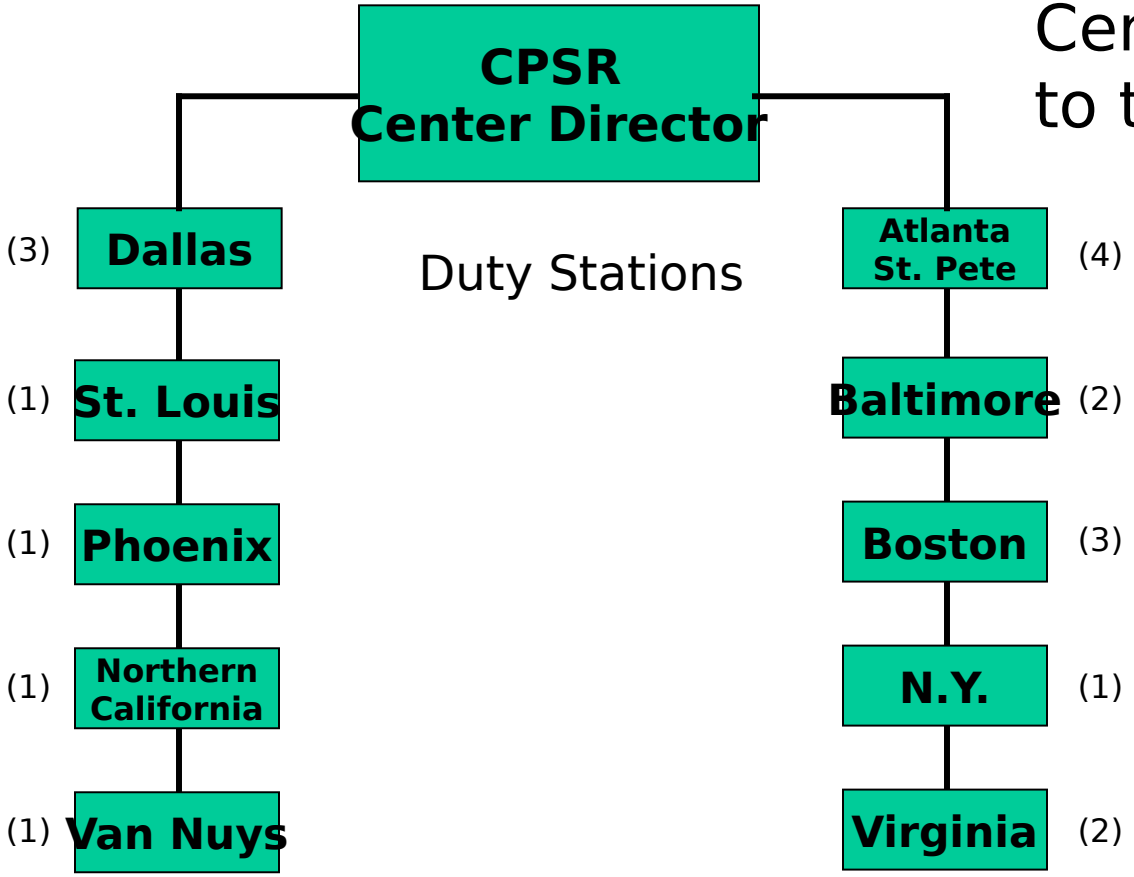
Center Director will report to DCMAE-D

Locations based on current Locations

About 27 employees per Sector

DCMA
Defense Contract Management Agency

CPSR
Proposed Organization Structure



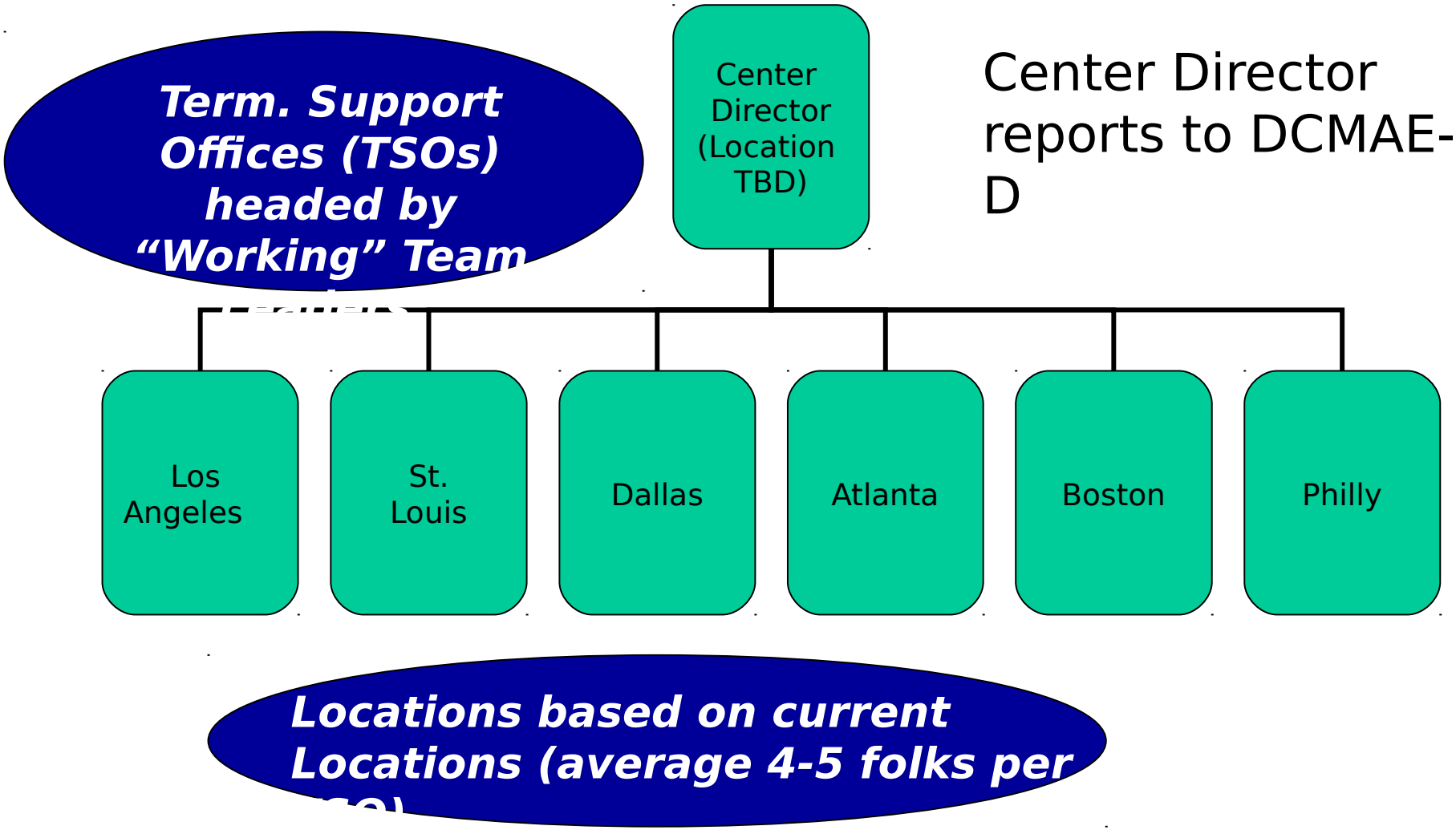
Center Director reports to the DCMAE-D

Locations based on Current CPSR Analysts' Permanent Duty Stations. (Also corresponds well with where most reviews take place.)

DCMA
Defense Contract Management Agency

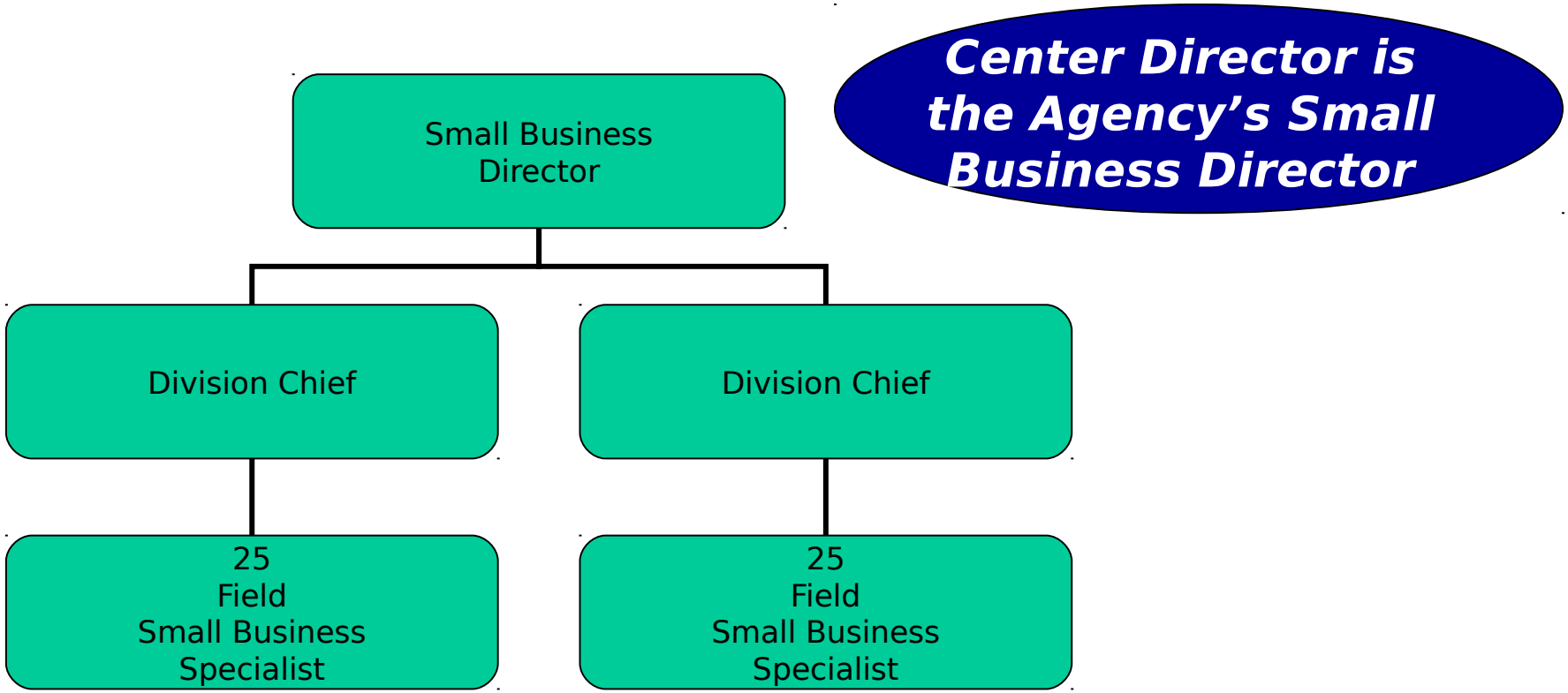
Terminations

Proposed Organizational Structure



DCMA
Defense Contract Management Agency

Small Business
Proposed Organization Structure

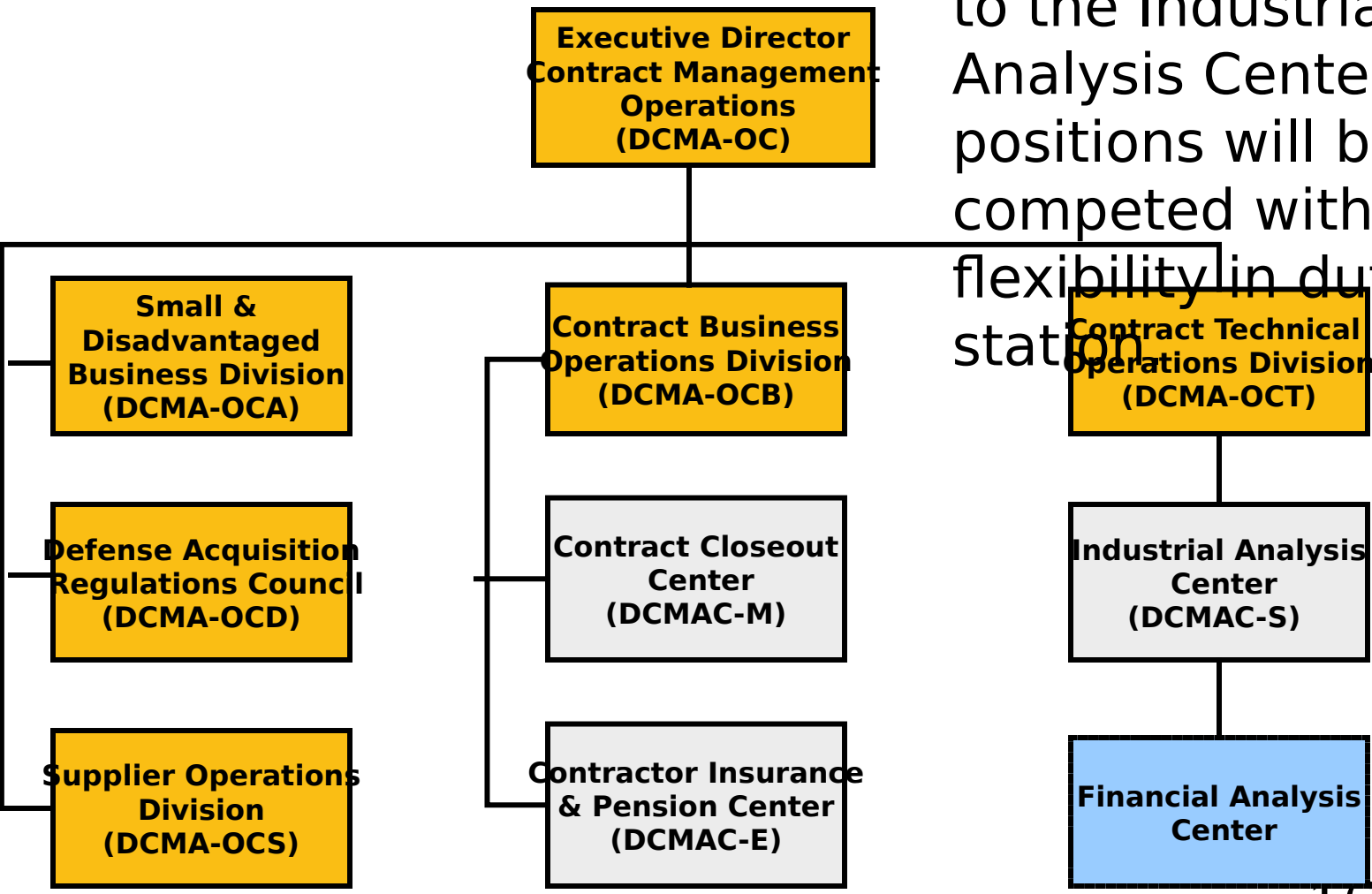


Center Director is the Agency's Small Business Director

DCMA
Defense Contract Management Agency

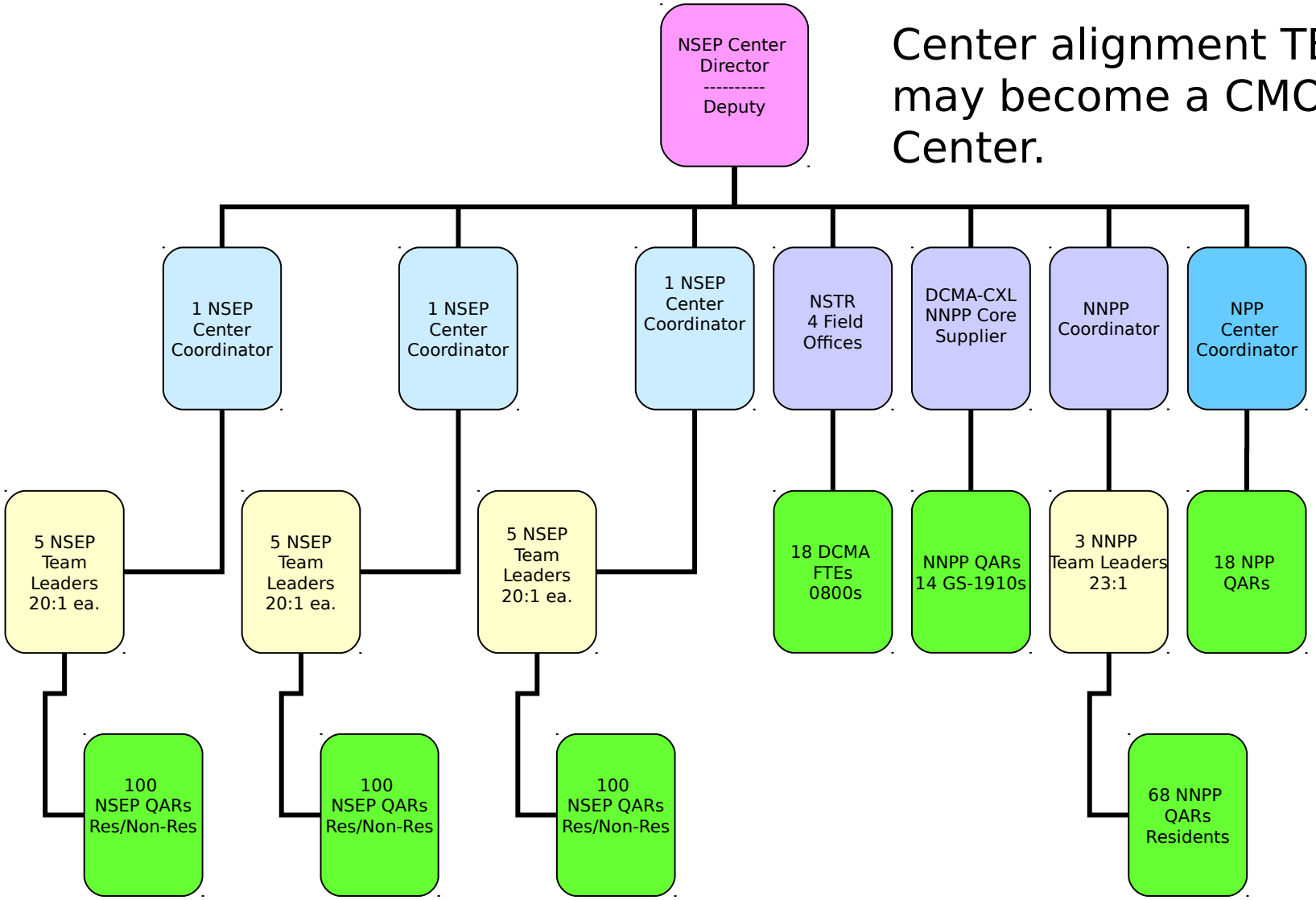
Financial Analysis
Proposed Organization Structure

Center Director reports to the Industrial Analysis Center. All positions will be competed with flexibility in duty station


Executive Director Contract Management Operations (DCMA-OC)
Small & Disadvantaged Business Division (DCMA-OCA)
Defense Acquisition Regulations Council (DCMA-OCD)
Supplier Operations Division (DCMA-OCS)
Contract Business Operations Division (DCMA-OCB)
Contract Closeout Center (DCMAC-M)
Contractor Insurance & Pension Center (DCMAC-E)
Contract Technical Operations Division (DCMA-OCT)
Industrial Analysis Center (DCMAC-S)
Financial Analysis Center

DCMA
Defense Contract Management Agency

NSEP
Proposed Organization Structure

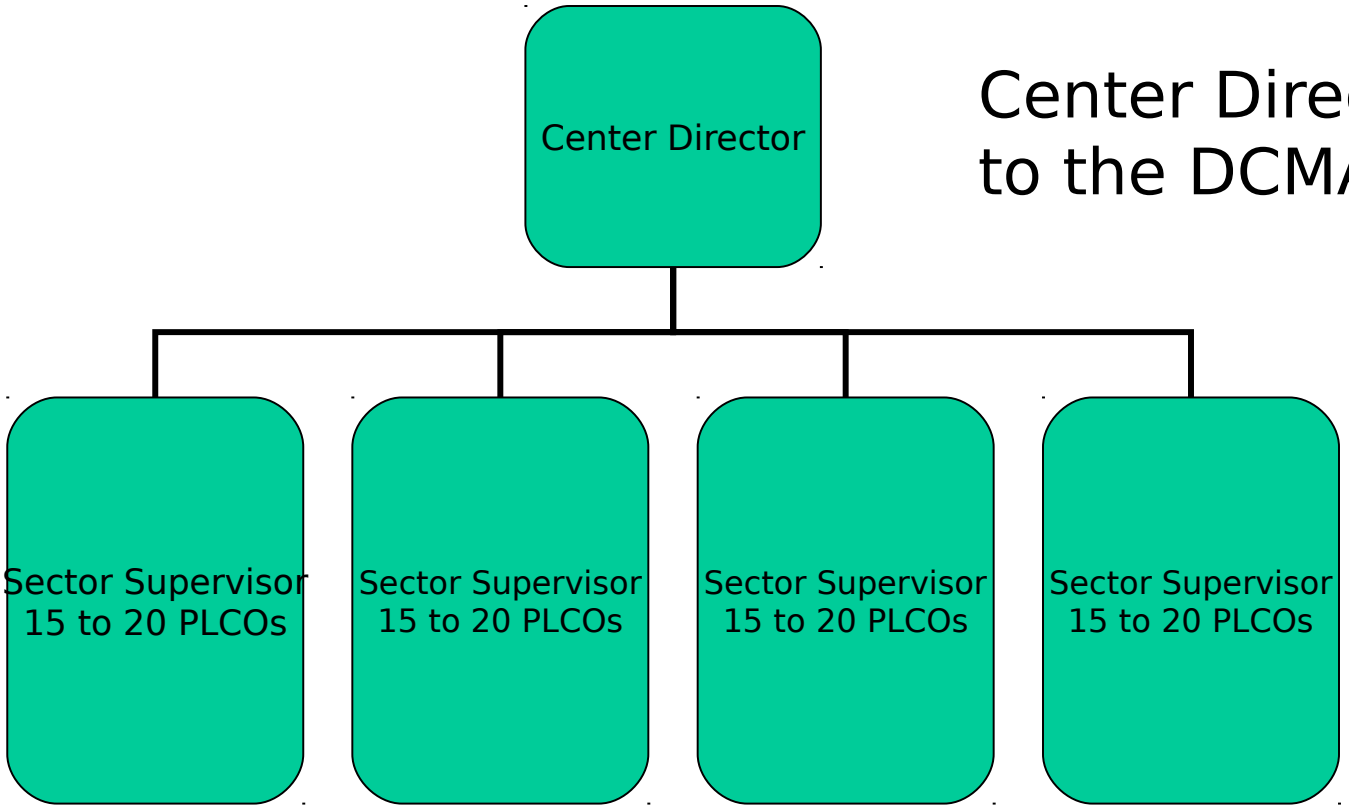


Center alignment TBD. This may become a CMO vice a Center.

DCMA
Defense Contract Management Agency

Plant Clearance

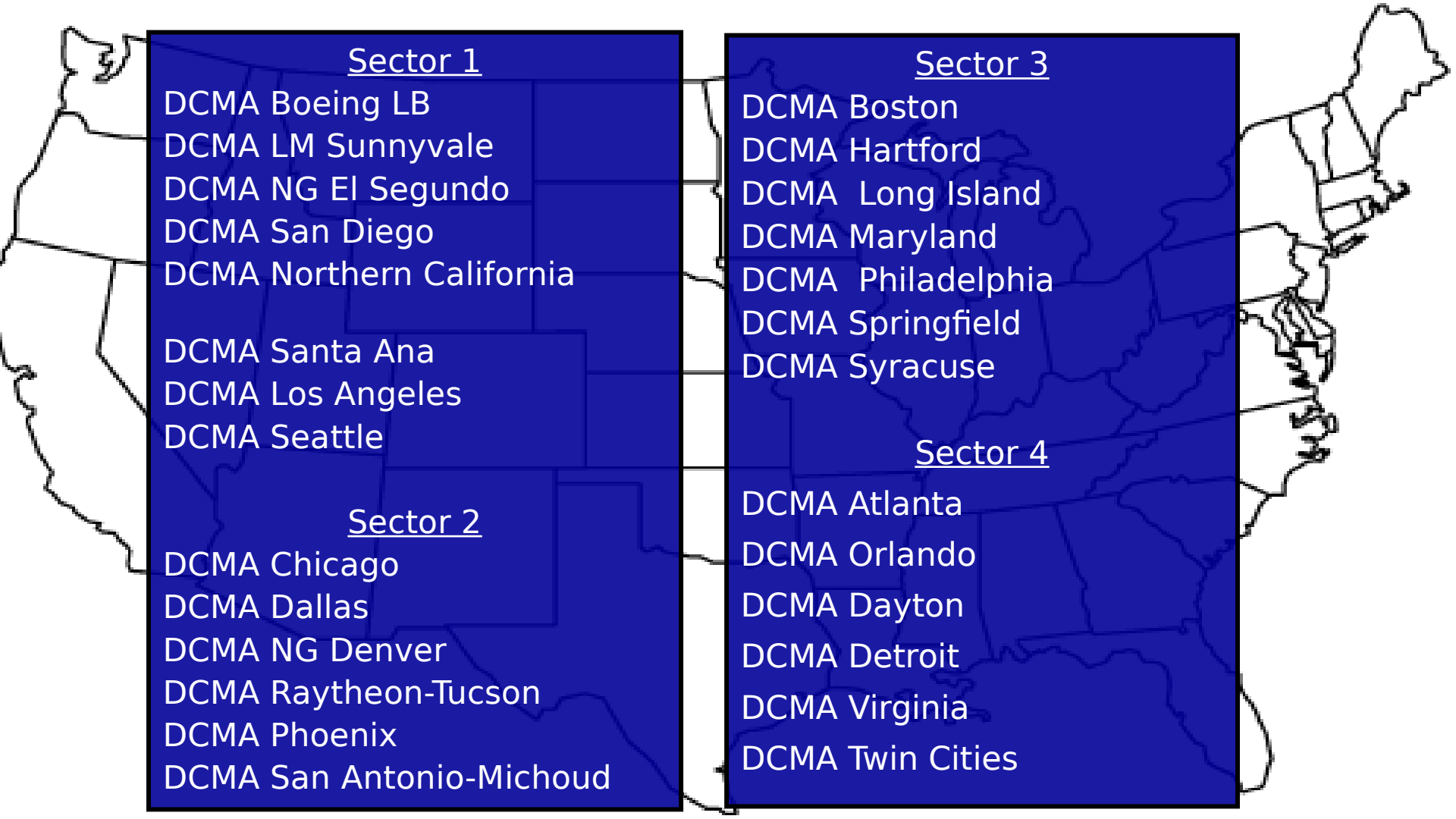
Proposed Organization Structure



Center Director reports to the DCMAW-D

DCMA
Defense Contract Management Agency

Plant Clearance
Center and Sector Hub locations



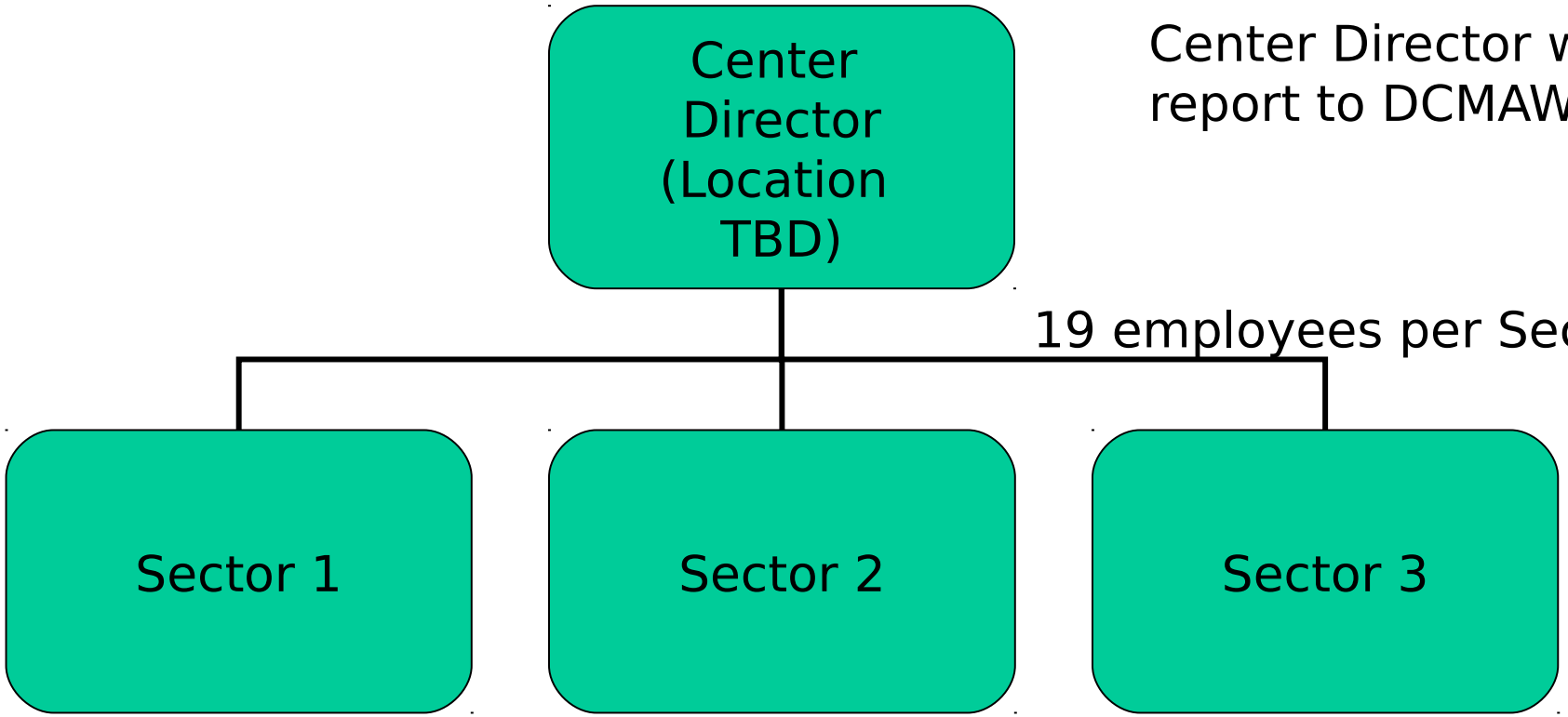
Sector 1
- DCMA Boeing LB
- DCMA LM Sunnyvale
- DCMA NG El Segundo
- DCMA San Diego
- DCMA Northern California
- DCMA Santa Ana
- DCMA Los Angeles
- DCMA Seattle

Sector 2
- DCMA Chicago
- DCMA Dallas
- DCMA NG Denver
- DCMA Raytheon-Tucson
- DCMA Phoenix
- DCMA San Antonio-Michoud

Sector 3
- DCMA Boston
- DCMA Hartford
- DCMA Long Island
- DCMA Maryland
- DCMA Philadelphia
- DCMA Springfield
- DCMA Syracuse

Sector 4
- DCMA Atlanta
- DCMA Orlando
- DCMA Dayton
- DCMA Detroit
- DCMA Virginia
- DCMA Twin Cities

Proposed Organizational Structure



Locations based on current Locations

End of Org Charts
Return to Presentation